IMMUNIZATIONS FAQ

Can I email you my records?
Unfortunately, our email system is not HIPAA compliant. Therefore, we cannot use email as a delivery system.

Can I fax you my records?
We have found in the past that we cannot read records that are faxed to us. Therefore, we do not offer this as a delivery system.

How do I get my records to you?
You can either mail the records via US Postal system or hand deliver them to our building. We are located in the Cowell Wellness Building above Public Safety. We are located on north campus. It is a short stroll over the bridge from main campus. Records can be mailed to:
Pacific Health Services
University of the Pacific
3601 Pacific Avenue
Stockton, CA 95211

I received a message stating that I am not compliant. How can I find out what I am missing?
Go to the Pacific Health Services website MyHealth@Pacific (https://healthservices.pacific.edu). Log in using your insidePacific credentials. Click on Immunizations located in the left-hand menu. Any requirement with a red X has not yet been completed.

What are the requirements?
Go back to the Immunization Compliance page on the Pacific Health Services website. Click on the drop down for your classification at the bottom of the page.

Where can I find the Meningitis form?
Go to the Pacific Health Services website (http://www.pacific.edu/healthservices). Click on Forms and the Housing Meningococcal Form.

I don’t understand why I am not compliant for Varicella/Chicken Pox. I had the Varicella vaccine.
The Varicella requirement requires 2 vaccines. If you have had only one vaccine, you will need to get another one.
**My Hepatitis B titer was negative. What do I do?**
The instructions for this can be found in the packets for the Health Science students (not pre-pharm or pre-dent). If you have 3 documented Hep B vaccines, get a forth one and then repeat the tier one month after the fourth vaccine. If you do not have 3 documented vaccines, you will need to get all three hep B vaccines and then repeat the titer one month after the third vaccine. You will need to stay on schedule (no more than 2 weeks late) to be considered pending instead of non-compliant.

**I did a 2-step PPD but it says I am non-compliant. How come?**
A 2-step PPD requires you to get 2 PPDs placed no less than a week apart and no more than 3 weeks apart. It actually consists of 4 steps – placement, read, placement, read. Instructions are provided in the packets for the Health Science students.

**I have no idea where my immunization records are located.**
Your doctor may have a record of your immunizations. The adult who cared for you during your childhood may have the records. Your immunizations may be listed on your elementary/secondary school records. If you still cannot find them, blood tests can be done to see if you had some of the vaccines.

**I have no idea what I need to do or what is required.**
Please make an appointment at Pacific Health Services. You can go online to make an appointment by logging onto MyHealth@Pacific (https://healthservices.pacific.edu) or you can call 209-946-2315 option 1 to schedule an appointment. If you have paid the Cowell Wellness fee, there will not be a charge for the office visit. The Nurse Practitioner will review your immunization records with you and discuss with you what you need to do. You can get all of the immunizations done at Pacific Health Services or go to your own provider. If you have private insurance, you will have to pay for any labs or immunizations.

**What happens if I do not have everything done by October 15?**
If you are part of the following programs: Pharmacy, Physical Therapy, Music Therapy, SPLP, Dental Hygiene, or Athletic Training you will be fined a $50 late fee and a hold will be placed on your records; you will not be allowed to participate in clinical experiences if you are non-compliant. For all other students you will have a registration hold placed on your account until you become compliant or are in progress as determined by a medical provider.