



University of the Pacific

2018 Standards of Excellence

PURPOSE

The Standards of Excellence program aims to:

- Assess the performance of chapters based upon the four pillars of Fraternity & Sorority Life at University of the Pacific: Scholarship & Learning, Leadership & Values, Philanthropy & Service, and Brotherhood & Sisterhood.
- Recognize high-performing chapters
- Ensure that students involved in Fraternity & Sorority Life are receiving a well-rounded fraternal experience

OVERVIEW

- All chapters affiliated with the Interfraternity Council (IFC), Panhellenic Association (PHA), or Multicultural Greek Council (MGC) are **encouraged** to participate.
- The program will review chapter performance over **one (1) calendar year** through the submission of narratives, event summaries, chapter programs, and other detailed supplemental materials.
 - o Detailed supplemental materials must be provided to support answers. This can include, but is not limited to: written programs, policies and procedures, event summaries and photographs, detailed spreadsheets of relevant statistics, and relevant letters of support.
 - o Submissions are broken down by the four pillars: Scholarship & Learning, Leadership & Values, Service & Philanthropy, and Brotherhood & Sisterhood.
 - o Within each pillar are three to four subsections composed of *Primary* and *Secondary* questions. Primary questions will consist of “Yes/No” questions about the Chapter and do not require documentation, and Secondary questions must be accompanied with detailed explanation through required documentation. Primary questions will be worth 5 points and Secondary questions will be worth up to 20 points, with a maximum of 100 points available.
- Applications will be submitted online via TigerLink. The Primary questions will be listed with the option to select “yes” or “no”. Responses to the secondary questions should be created in a Word or PDF document, with all supplemental information contained in the document. For example, when responding to the Scholarship Programming secondary question in Pillar 1: Scholarship & Learning, a Chapter can write an essay detailing how they prioritize academics through programs and events, with flyers, or personal narratives included as supporting documentation.

TIMELINE

Timeline for 2018 Submission:

- Standards of Excellence Program Information Packets will be available: **February 22, 2019**. The Application will be live **Monday, February 25, 2019**.
- Final Submissions DUE by **March 18, 2019 at 5:00pm (no late packets will be accepted)**
- Standards of Excellence Awards Ceremony: **April 23, 2019 at 6:30pm in the DUC Ballroom**

Overview of Fraternity & Sorority Life Standards

Pillar 1: Scholarship & Learning	Pillar 2: Leadership & Values	Pillar 3: Service & Philanthropy	Pillar 4: Brotherhood & Sisterhood
Academic Achievement	Member Development	Chapter Community Service	Brotherhood & Sisterhood
Standards & Accountability	Chapter Management	Chapter Philanthropy	Member Accountability
Scholarship Programming	Risk Management	Community Service Participation	Interfraternal Relations
Anti-Hazing Education	Leadership Programs & Conferences	Philanthropy Participation	University & Community Relations

EVALUATION

Standards of Excellence submissions will be reviewed **externally** by various fraternity/sorority life professionals from different universities and/or organizations.

How points are awarded (points are only gained):

- **External Evaluation:** Volunteer evaluators will award points based on their professional opinion of the **detail and thought given** to the material provided for **each subsection** (Volunteer evaluators can award up to 20 points per subsection).
- **Primary questions**, or yes/no questions will ask about Chapter operations or activities. There are Primary Questions for each of the four (4) Pillars worth 5 points, for a total of 20 points, available.
- **Total Points:** Points awarded from Volunteer evaluators and the Primary questions will be added together for the total score for each subsection. Total points of each subsection will be added together to determine total for each pillar Total points from each pillar will be added together to determine overall score.

Tips:

- Create a committee tasked to document and record relevant events throughout the year
- Establish chapter goals that align with the *Standards of Excellence* questions
- Submit detailed, concise, relevant, and presentable supplemental materials

Standards of Excellence Awards

Pillar of Excellence Awards	Chapter Awards	Individual Awards
<ul style="list-style-type: none"> -Excellence in Scholarship & Learning -Excellence in Leadership & Values -Excellence in Service & Philanthropy -Excellence in Brotherhood & Sisterhood 	<ul style="list-style-type: none"> -Chapter of the Year -Most Improved Chapter - Pacific Pride Award 	<ul style="list-style-type: none"> -Greek Man of the Year -Greek Woman of the Year -Fraternity President of the Year -Sorority President of the Year -Fraternity New Member of the Year -Sorority New Member of the Year -Volunteer of the Year -Silent Leader of the Year -Founder’s Award -Advisor of the Year

AWARD ELIGIBILITY:

1. All answers and supplemental material submitted must be legitimate and factual with evidence of programs, policies, etc. provided as supporting evidence, as described above.
2. Packets must be approved by an Advisor and submitted on time via TigerLink. The link to the application will be accessible via the Fraternity & Sorority Life website.
3. Chapters (or individual) must be in good standing with the University and their respective council.
4. The chapter with the most points within a given pillar will be awarded the **Pillar of Excellence Award** for that respective pillar.
5. Cover letters and overall points earned will be considered for overall **Chapter of the Year**.

Pillar 1: Scholarship & Learning

Primary Question:

YES/NO: Does the Chapter have a GPA requirement for members to maintain active/good standing?

YES/NO: Does the Chapter have accountability measures in place for underperforming members?

Secondary Questions:

Academic Achievement

How does the Chapter support academic achievement, i.e. academic honor societies, Dean's List, or other notable academic recognition?

Standards & Accountability

How does the Chapter support standards & accountability, i.e. GPA requirements for Chapter Officers or other academic requirements?

Anti-hazing Education & Participation

What programs, events, or educational components does the Chapter provide to educate members and new members about hazing?

Scholarship Programming

How does the Chapter demonstrate academic as a priority within the organization and to the larger fraternity & sorority community?

Pillar 2: Leadership & Values

Primary Question:

YES/NO: Does the Chapter have a written new member education/development program?

YES/NO: Does the Chapter have a member education/development program for active members?

Secondary Questions:

Member Development

What programs does the Chapter offer that focus on members' personal and professional development?

Chapter Management

What programs or structures does the Chapter have in place to orient officers

Risk Management

How does the Chapter incorporate risk management into Chapter operations and support preventative risk management practices within the fraternity & sorority community?

Leadership Programs & Conference

What programs, events, or opportunities are offered to members within the chapter to advance their leadership knowledge, skills, and abilities?

Pilar 3: Philanthropy & Service

Primary Question:

YES/NO: Does the Chapter organize/host at least one service event per semester?

YES/NO: Does the Chapter participate in philanthropy events hosted by other organizations?

Secondary Questions:

Chapter Community Service

How does the Chapter promote education and awareness of community service to members of the organization, and what are the expectations or requirements for individual participation in service?

Chapter Philanthropy

How does the Chapter promote its philanthropic cause to members of the organization as well as the fraternity & sorority community, and larger Pacific students community?

FSL Community Service & Philanthropy Participation

How does the Chapter support community service or philanthropic events within the fraternity & sorority community at Pacific?

Pilar 4: Brotherhood & Sisterhood

Primary Question:

YES/NO: Does the Chapter have representation in IFC, PHA, MGC, or Order of Omega?

YES/NO: Does the Chapter create an environment where members are encouraged to be involved on campus?

Secondary Questions:

Brotherhood & Sisterhood

What programs or events does the Chapter coordinate to support brotherhood/sisterhood within the organization?

Member Accountability

How does the Chapter enforce its policies and standards (finances, academics, conduct, etc.) while also considering educational opportunities when sanctioning members?

Interfraternal Relations

How does/has the Chapter supported other organizations within the fraternity & sorority community, i.e. participating in events?

University & Community Relations

How does the Chapter support connection within the organization and between other organization to create community as members of the University of the Pacific?

CHAPTER AWARDS

Chapter of the Year

The Chapter of the Year Award recognizes the Chapter that has demonstrated operational excellence in all four Pillars of Pacific Greek Life. The cumulative score from ALL sections of the Standards of Excellence packet will determine the Chapter of the Year. In addition to the responses to the questions from each pillar, please provide a cover letter detailing the organization's candidacy for this award. Please keep response to 750 words or less.

A finalist from each council (IFC, MGC, and PHA) will be recognized.

Most Improved Chapter

The Most Improved Chapter award recognizes the Chapter that has most significantly improved or persevered through adversity. Chapters that wish to apply for the Most Improved Chapter award must submit a cover letter with their *Standards of Excellence* packet detailing how the organization has improved and why in 750 words or less. The overall score from last year's *Standard of Excellence* packet may be considered in the selection process.

Pacific Pride Award

The Pacific Pride Award recognizes the Chapter that has demonstrated continual support of the University of the Pacific Community. Chapters that wish to apply for the Pacific Pride Award must submit a cover letter with their *Standards of Excellence* packet detailing how the organization works to improve fraternity & sorority community, attendance at university events, school spirit, campus involvement, and why they should be recognized in 750 words or less. This award will be determined by the strength of the cover letter and the cumulative score from all Pillar Award Categories.

INDIVIDUAL AWARDS

Chapters are able to submit one member for each of the following Individual Awards. Submissions should include one (1) letter of nomination and up to two (2) additional documents of support such as the individual's resume and/or additional letters of support from advisors, employers, or peers.

Greek Man & Woman of the Year

One fraternity man and one sorority woman whom best represent the ideals and values of Pacific fraternity & sorority life will be recognized as the Greek Man and Greek Woman of the Year. The award will consider the applicant's character, scholarship, Chapter involvement, Greek Life involvement, university and community involvement, and public service throughout their undergraduate career.

Fraternity & Sorority President of the Year

One fraternity president and one sorority president whom exemplify the values of Pacific Greek Life, demonstrated a strong ability to inspire a shared vision as a Chapter leader, promoted a positive image for their Chapter and Pacific Greek Life, and participated in other areas of Pacific student life in a given year, will be recognized as the Fraternity and Sorority Presidents of the Year.

Fraternity & Sorority New Member of the Year

One fraternity new member and one sorority new member whom have made an immediate impact on their Chapter, Pacific Greek Life, and/or the Pacific community as a new member or new initiate, will be recognized as the Fraternity and Sorority New Members of the Year.

Volunteer of the Year

The Volunteer of the Year award recognizes one outstanding volunteer whom demonstrate a selfless commitment to service through volunteerism, civic engagement, inspiring others to serve, as well as any other charitable work in the community.

Silent Leader of the Year

The Silent Leader of the Year award recognizes an individual whom demonstrates that leadership and an ability to create positive change is not defined or determined by a title or position. This individual leads by example and is a role model within their Chapter and Pacific Fraternity & Sorority Life.

Founder's Award

The Founder's Award recognizes an individual whom best exemplifies values congruence within their organization – an individual that clearly lives their values day to day and works to carry out the mission and vision set by their organization's founders.

Advisor of the Year

The Advisor of the Year Award recognizes a volunteer advisor that goes above and beyond to motivate, challenge, and support the undergraduate officers and members. This person demonstrates their commitment by being present at relevant Chapter events and meetings, assists with organizational goal setting and transitions, and serves as a role model to the members, mentoring individual students, and more.