

Parent and Family Resource Guide





Welcome to the Pacific Family!

This is an exciting time for your family as your student moves forward with their dream of pursuing a career in pharmacy. Families are

an important part of the Pacific community. The faculty and staff look forward to working with you, so that together we can support your student and help them reach their full potential academically and beyond.

Rae R. Matsumoto, PhD

Dean

209.946.2561 | pharmacydean@pacific.edu

Since 1955, the Thomas J. Long School of Pharmacy has been training pharmacists who are problem-solvers, innovators and leaders.

Starting the very first semester our students get the hands-on experience they need to hone their clinical and patient-care skills. With the support and guidance of faculty, our students lead health care outreach programs that make an impact in the community. The skill set and clinical experience our students gain opens doors to the many settings where pharmacists play a key role, from hospitals to pharmaceutical research and development.

Recruiting, Admission and Enrollment

pacific.edu/pharmd

Our Office of Recruiting, Admission and Enrollment is a valuable resource for applying to the doctor of pharmacy (PharmD) program.

James "Jim" A. Uchizono, PharmD, PhD

Associate Dean for Recruitment, Admission and Enrollment

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Academic Affairs

pacific.edu/pharmacy/pharmd/academics

The Office of Academic Affairs serves as the primary resource for academic, assessment and registration services.

- Oversight of the PharmD program.
- Coordination and oversight of academic advising, registration, student records, academic standards, leaves of absence, course schedules and academic calendars.
- Liaison to University offices and committees which affect pharmacy students and academic affairs.

Tara Jenkins, PhD

Associate Dean for Academic Affairs

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Office of Academic Success and Instructional Support (OASIS)

OASIS provides Pacific pharmacy students with assessment and training opportunities that will enhance their abilities to develop personal learning strategies and other skills that will assist them in achieving academic and lifelong career success.

Mark Stackpole, MA, EdD

Director, OASIS

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Professional Programs

pacific.edu/pharmacy/pharmd/academics

The Office of Professional Programs serves as the primary resource for pharmacy experiential education.

- Coordination and oversight of pharmacy experiential education for both the Introductory Pharmacy Practice Experience (IPPE), semesters 1-6, and Advanced

Pharmacy Practice Experience (APPE), semesters 7-8.

- Pharmacy preceptor and site development and assessment.
- Liaison to the Board of Pharmacy for Intern Pharmacist and Pharmacist licensure.

Allen Shek, PharmD

Associate Dean of Professional Programs

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Student Affairs

The Office of Student Affairs serves as the center for student life at the School.

- Student professionalism and conduct code.
- Student organization activities, career services and oversight of student scholarships and awards.

The School is home to award-winning professional student organizations and committees. Student leadership opportunities include patient-care committees, professional pharmacy organizations and professional pharmacy fraternities.

Marcus C. Ravnan, PharmD, FCSHP, FASHP

Associate Dean for Student Affairs

209.946.2826 | mravnan@pacific.edu

Student Handbook

pacific.edu/student-life/student-conduct

Tiger Lore contains the student honor code of conduct. Students are responsible for reading and abiding by the established policies and procedures contained in the Tiger Lore.

PacificCard

bit.ly/Pacific-Card

209.946.2273 | pacificcard@pacific.edu

The PacificCard is a student's multipurpose identification card. Students will be required to wear their ID above the waistline while on campus. They will also use this card to access numerous campus facilities, including residence halls, the library and athletic events.

PacificCash is a pre-paid debit account linked to your PacificCard that is used for a variety of things including laundry, purchasing food and utilizing the copy machines in the library.

Diversity, Equity and Inclusion

pacific.edu/student-life/equity-inclusion

At Pacific, we value inclusiveness in learning, curricular and co-curricular programming, campus climate, recruitment, admissions, hiring and retention. We resolve to foster a community that is open-minded, multifaceted and respectful of all persons.

Mary J. Wardell-Ghirarduzzi, EdD

Vice President, Diversity, Equity and Inclusion
209.932.2898 | mjwardell@pacific.edu

Events

pacific.edu/pharmacy/events

We are committed to providing you and your student an enhanced experience from the White Coat Ceremony to the Commencement Ceremony in their final year. The Pacific Pharmacy Alumni Association hosts receptions and events at annual state and national professional association conferences to connect students with our powerful network of alumni.

Dua Her

Executive Director of External Relations
209.946.2989 | dher@pacific.edu

Family Educational Rights and Privacy Act

go.pacific.edu/ferpa

PARENT GUIDELINES

University of the Pacific's Student Records Policy and the Family Educational Rights and Privacy Act (FERPA) provide guidelines for maintaining the confidentiality of students' education records and monitoring the release of information from those records.

Definition of Education Records

Education records are those records directly related to a student and maintained by the University or by a party acting for the University. Examples include: records of grades, coursework, records indicating progress toward a degree and student financial account records.

Parent Rights

Once a student has reached age 18 or is attending the University, all FERPA rights belong to the student. Parent access to education records is allowed when the student provides the University with a signed and dated release specifying the records to be disclosed and the purpose of the disclosure.



Family Emergency Situations

If a parent or other family member needs assistance in contacting a University of the Pacific student in an emergency, he/she should contact the University's Division of Student Life, 209.946.2365. Staff members in that office have systems in place to help families connect with their students under such circumstances.

Public Health or Safety Emergencies

Disclosure of information from education records is allowed under University of the Pacific Student Records Policy and FERPA in connection with a health or safety emergency, if the information is necessary to protect the health or safety of the student or others. To determine if the disclosure is necessary, the University considers factors like the following: the seriousness of the threat to health or safety; the need for the information to meet the emergency; whether the individual(s) to whom the information is released is in a position to deal with the situation; and the extent to which time is of the essence.

STUDENT GUIDELINES

University of the Pacific complies with FERPA, which provides students and residents with certain rights, respective to their education records. These rights are defined below. A student or resident's FERPA rights begin when the student or resident registers and attends his/her first class. Students or residents who originally sought admission to one program of study at the University and are denied, but subsequently are admitted and enrolled in a different program of study, have FERPA rights only in their admitted/enrolled program of study.

Students and residents at Pacific have the right to inspect and review their education records within 45 days of the day a request for access is received. Students and residents should submit

a written request stating their desire to inspect their education records to the Associate Dean of Academic Affairs, Office of the Registrar or to the head of the academic school/department where the records to be inspected are stored. Students and residents at Pacific have the right to request amendment of their education record, if the student or resident believes the record is inaccurate with respect to fact. Students and residents must submit such requests in writing to the University official responsible for the record.

Students and residents at Pacific have the right to prevent disclosure of personally identifiable information contained in their education records, except to the extent that FERPA authorizes disclosure with student or resident consent ("directory information").

Students and residents at the University have the right to file a complaint with the U.S. Department of Education concerning alleged failures by the University to comply with the requirements of FERPA.

Emergency Procedures

bit.ly/pacific_emergencyresponse

Campus emergencies can be man-made or natural. They happen quickly and allow little time for preparation. Please add the Department of Public Safety's phone numbers to your cell phone contact list.

PacificCONNECT

In the event of an emergency on or near campus, the Office of Public Safety or a key administrator will send a voice and/or text message that will be distributed immediately through PacificCONNECT,

notifying those registered with appropriate information about the emergency. Emergency notifications will be limited to such things as severe weather alerts, emergency building concerns, intruders or life/safety events.

Register for emergency notifications:

- Go to insidepacific.pacific.edu
- Enter your PacificNet ID and password
- Go to Administrative tab and find "Update your profile for Emergency Notifications" under "Pacific Connect"

Campus Safety

bit.ly/Pacific-PublicSafety

Providing a safe and secure environment is our highest priority. Pacific is one of only two private universities in California whose officers have full police officer authority, giving them the ability to focus on keeping us safe, 24/7.

In addition to the campuses, Public Safety has jurisdiction to patrol and police specific off-campus areas, which include residential neighborhoods that are highly populated with students. Through the department's strategic approach to campus safety and the outstanding work of our officers, Pacific's crime statistics are among the lowest of our peer institutions.

STRIPE CAMPUS ESCORT

Get escorted from point A to point B anywhere on campus. To request, text 209.624.8747 and give your name, location, number in party and destination.

- 7 days a week | 6 p.m. - 2 a.m.

CAMPUS SHUTTLE

An easy and safe way to travel across campus at night.

- Thursday, Friday, Saturday | 6:30 p.m. - 2 a.m.

University Resources

FINANCIAL AID

pacific.edu/financial-aid

Financial Aid

209.946.2421 | financialaid@pacific.edu

Student Accounts

209.946.2517 | studentaccounts@pacific.edu

Cashier (Finance Center)

209.946.2040 | cashiers@pacific.edu

Student Loans

209.946.2446 | studentloans@pacific.edu

STUDENT SERVICES

pacific.edu/student-life/student-services

Services for Students with Disabilities

209.946.3221 | ssd@pacific.edu

Student Victim Advocate

209.403.0250

Women's Resource Center

209.932.2815

PACIFIC HEALTH CENTER

pacific.edu/student-life/safety-wellness

Counseling and Psychological Services

209.946.2315 EXT 2 | caps@pacific.edu

Student Health Services

209.946.2315 EXT 1

Insurance Services

209.946.2027



PUBLIC SAFETY

Non-Emergency 209.946.2537

EMERGENCY 209.946.3911



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[@uoppharmacy](https://www.instagram.com/uoppharmacy)



pacific.edu/pharmacy