

New Student and Family Orientation Frequently Asked Questions

Why do I have to attend Orientation?

New Student Orientation is mandatory for all incoming students. Students will learn about the academic expectations of their major and school, connect with their fellow new students, and learn about what it means to be a part of the Pacific community.

How do I make a register a guest for New Student and Family Orientation?

You can make add a 1 or 2 guests through your Admitted Student Portal (connect.pacific.edu). Log into your dashboard, then click "Register for Orientation." Each guest is \$75 and is non-refundable. Additional guests may be registered during Orientation check in by credit card only.

What if I want to change my major?

New students that request to change their major must reach out to the Office of Admissions and must do so prior to New Student Orientation. Students wishing to change their major after New Student Orientation need wait until the first day of classes.

Will I receive an email confirmation of my reservation?


Yes! In fact, you'll get two confirmations. Immediately after you make a reservation, you'll be sent a confirmation through the portal. A few days prior to your Orientation session, you will be sent another confirmation with details on parking, where to check-in and the schedule of the day. Please be sure to check your Pacific email for details.

When is Orientation for New Students and Family Members?

New Family Orientation will take place from August 17-18, alongside New Student Orientation which will take place from August 17-19.

Can I stay overnight in the Pacific residence hall rooms for Orientation if I don't live on-campus?

Unfortunately, no. We will not be able to provide overnight accommodation for students not living on-campus during the academic year to participate in Orientation and other Pacific Welcome Week activities. Students who will live in the residential communities during the academic year will move into their assigned living space on Move-in Day.

A large orange geometric shape, resembling a triangle, is located in the bottom right corner of the page.

New Student and Family Orientation Frequently Asked Questions

What if I cannot attend Orientation?

Orientation is a required event for all new students living on and off-campus. For students who have work commitments, most employers understand the importance of this event for college students. We strongly suggest you make attendance at Orientation a priority. This is a critical step to take for your pathway to success in college. If you are unable to attend Orientation, please contact our office asap at orientation@pacific.edu.

When will I receive the Orientation schedule?

The schedule of events for Pacific Welcome Week (Move-in, New Student and Family Orientation, and Week of Welcome) will be available on the Pacific website and a physical copy will be available in-person during Orientation check-in.

What if I miss my Orientation date or need to cancel?

Refunds cannot be made and we will not offer an alternative Orientation session. We strongly suggest you make attendance at Orientation a priority.

What if I did not take my Placement exams before Orientation?

Please contact the Office of General Education at placement@pacific.edu for information.

How do I check-in for Orientation?

Residential new students and their families attending Orientation are required to check-in for Orientation on Move-in Day. Non-residential students will check-in on the morning of Orientation.


What should I bring to with me to my in-person orientation?

Our recommended list of items includes:

- Wear comfortable clothing.
- Students will be provided with a reusable water bottle at check-in, but they are welcome to bring their own.
- A laptop – recommended for Academic Advising and class registration. A tablet or phone will not suffice for course enrollment.
- A notebook and pen if you would like to take notes
- A phone charger or portable charger – We do not have any to provide.
- Any medications you may need

Additional Questions

All other questions about Orientation programming and new student onboarding can be directed to the Office of Orientation and Transition Programs at 209.946.7619 or orientation@pacific.edu.

A large, solid orange triangle located in the bottom right corner of the page.