

New Student and Family Orientation Frequently Asked Questions

Why do I have to attend Orientation?

New Student Orientation is mandatory for all incoming students. Students will learn about the academic expectations of their major and school, connect with their fellow new students, and learn about what it means to be a part of the Pacific community.

How do I register for New Student Orientation?

All students are registered for New Student Orientation when they confirm to the University and pay their enrollment deposit.

What if I want to change my major?

New students that request to change their major must reach out to the Office of Admissions and must do so prior to New Student Orientation. Students wishing to change their major after New Student Orientation need wait until they meet with their Academic Advisor on Wednesday August 23.

Can I bring someone with me to Orientation?

During Orientation, we offer a Family Orientation program. Students can register up to two guests to participate in that program. There is a \$75 fee for each participating guest. Students can register their family members ahead of Orientation in their Housing Portal (StarRez) or onsite during Orientation Check-in August 16-17.

Will I receive an email confirmation of my reservation?


Yes! In fact, you'll get two confirmations. Immediately after you make a reservation, you'll be sent a confirmation through the portal. A few days prior to your Orientation session, you will be sent another confirmation with details on parking, where to check-in and the schedule of the day. Please be sure to check your Pacific email for details.

When is Orientation for New Students and Family Members?

New Student Orientation is three days, it will begin on Sunday, August 17 and continue to Tuesday, August 19. All family members are welcome to attend move-in events on August 16. New Family and Guest Orientation will begin Sunday, August 17 and conclude Monday, August 18 in the evening. Only registered family members or guests will be able to attend New Family Orientation programs.

Can I stay overnight in the Pacific residence hall rooms for Orientation if I don't live on-campus?

Unfortunately, no. We will not be able to provide overnight accommodation for students not living on-campus during the academic year to participate in Orientation and other Pacific Welcome Week activities. Students who will live in the residential communities during the academic year will move into their assigned living spaces August 16.

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What if I cannot attend Orientation?

Orientation is a required event for all new students living on and off-campus. For students who have work commitments, most employers understand the importance of this event for college students. We strongly suggest you make attendance at Orientation a priority. This is a critical step to take for your pathway to success in college. If you are unable to attend Orientation, please contact our office asap at orientation@pacific.edu.

When will I receive the Orientation schedule?

The schedule of events for Pacific Welcome Week (Move-in, New Student and Family Orientation, and Week of Welcome) will be available on the Pacific website and a physical copy will be available in-person during Orientation check-in.

What if I miss my Orientation date or need to cancel?

Refunds cannot be made and we will not offer an alternative Orientation session. We strongly suggest you make attendance at Orientation a priority.

What if I did not take my Placement exams before Orientation?

If you were not able to take Placements before Orientation, that is no problem. There are multiple opportunities built into the Orientation and Week of Welcome schedule. It is recommended to complete placements before the student's Academic Advising meeting on Wednesday, August 20.

How do I check-in for Orientation?

New students and families are required to check-in for Orientation on Saturday August 16 and Sunday August 17. This is the only time Orientation check-in will be available.

What should I bring to with me to my in-person orientation?

Our recommended list of items includes:

- Sunscreen, hat, sunglasses, wear comfortable clothing – It can be very hot on campus during the summer, and you will be spending some time outside, but it is cooler inside.
- Students will be provided with a reusable water bottle at check-in, but they are welcome to bring their own.
- A laptop – recommended for Academic Advising on Wednesday, August 20 if students intend to make adjustments to their Fall 2025 schedule. A tablet or phone will not suffice for course enrollment.
- A notebook and pen if you would like to take notes
- A phone charger or portable charger – We do not have any to provide.
- Any medications you may need

Additional Questions

All other questions about Orientation programming and new student onboarding can be directed to the Office of Orientation and Transition Programs at 209.946.7619 or orientation@pacific.edu