

Pacific Resources for You and Your Student



UNIVERSITY OF THE PACIFIC





ounded in 1851, Pacific is California's first and oldest university. The Northern California school, with nearly 7,000 students in more than 120 academic programs across campuses in Stockton, Sacramento and San Francisco, is ranked in the Top 100 of American colleges and universities by The Wall Street Journal.

The hallmarks of a Pacific education are immersive learning, one-on-one relationships with faculty and advisors and experiential learning opportunities on and off our campuses. Pacific ranks No. 36 in social mobility nationally and is in the top 2% in career earnings. Pacific is also the nation's top private university designated by the U.S. Department of Education as both a Hispanic-Serving Institution and Asian American and a Native American Pacific Islander-Serving Institution. It is ranked No. 3 for "Best Value" among all California schools—public and private—behind only Stanford and Cal Tech.



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SECTION 01

Parent and Family Resources

Welcome to University of the Pacific!

Dear Parents and Family Members,

It is with great excitement and warm Pacific pride that I welcome you to our Tiger family! As Vice President for Student Life, I am honored to support your students' growth, development and success throughout their journey here at University of the Pacific.

Choosing a university is one of the most significant decisions a student—and their family—can make. We are grateful for the trust you've placed in us to provide a transformative education and a vibrant community where your students will thrive both academically and personally.

Pacific is dedicated to creating a studentcentered experience where every individual is valued, supported and empowered to achieve their highest potential. From academic resources to health and wellness programs, leadership opportunities and a rich array of campus activities, we are committed to fostering an environment that promotes learning, engagement and well-being. As partners in your students' success, we encourage you to stay connected with us. Whether through the Pacific Parents Families Network portal, special campus events or regular updates, we hope you will feel engaged and informed as part of our extended Pacific family.

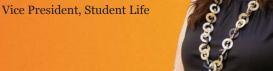
Thank you for joining us on this exciting journey. Together, we will celebrate the milestones and navigate the challenges that make up this transformative time in your students' lives.

We are thrilled to have you as part of the Pacific community!

Welcome to Pacific and Go Tigers!

Sincerely,

Dr. Maria Blandizzi





Pacific Parents and Families

There are many ways for Tiger parents and family members to participate in the Pacific community. Stop by the Pacific Parents and Families table during move-in and orientation to meet some of our staff and learn more. For more information and resources please visit, pacific.edu/TigerFamily.

Parent and Family Zoom Forum

Join university leaders every month throughout the academic year for updates about campus events and student life happenings. Connect with fellow parents and get any of your questions answered. Meeting dates (typically Mondays from 5:30-6:15pm) and Zoom links are posted to the Pacific Parent and Family Network portal.

Homecoming and Family

Weekend Mark your calendars now and plan to return to campus in October for Homecoming and Family Weekend! Among the highlights is the annual Parent and Family Breakfast hosted by President and Mrs. Callahan at their home. The full schedule of activities, along with registration links, will be posted on Pacific's Homecoming and Family Weekend website.

Career Ambassadors Does your company hire interns? Is your organization looking to hire recent graduates? Would you be willing to speak to Pacific students about your own career path? Our Career Services office hosts in-person and virtual events throughout the year that connect our students with a wide array of industry professionals. Email careerservices@ pacific.edu and let us know how we can partner with you or your company.

Athletics Events With 19 men's and women's NCAA Division I teams, there is almost always a Pacific Tigers team to cheer on! For game schedules and ticket information visit PacificTigers.com

Pacific Conservatory Performances Pacific's renowned Conservatory of Music hosts nearly 150 performances each year by

students, faculty and visiting artists. Parents and family members are always welcome! Schedule and ticket information can be found on the university website.

Giving Philanthropic support from parents and families has an enormous impact on every aspect of the student experience, both in and out of the classroom. With every gift to the Pacific Parents Fund, no matter the size, you play a role in strengthening the university and helping students thrive.

No matter how you choose to be involved, we welcome the opportunity to partner with you in making your students' time at Pacific the best it can be!



Scan the code to make a gift to the Pacific Parents Fund.



Pacific Values

Our shared values are at the heart of who we are as Pacificans and represent what we do best. Our values guide and shape our students' success by defining the essence of a Pacific education. This affirmed set of values builds students' pride and sense of belonging to the university and can transform their Pacific experience into lasting loyalty.

Our values also support our faculty and staff development and engagement through a shared sense of purpose and identity. They foster a culture that recognizes and rewards the talents and commitment of our people, and cultivate an environment of innovation, inclusiveness and respect.

Academic Excellence

We have high academic standards with a focus on teaching, scholarship and experiential learning. We invest in individualized attention and long-term relationships that build human potential.

Community Engagement

We are committed to learning from and enhancing our communities. We share a sense of purpose and pride in what we accomplish together.

Diversity and Inclusion

We respect all individuals and embrace the richness that our diversity brings to us as an educational community. We recognize and honor differences, creativity and bridging what is distinct to create an inclusive environment.

Integrity and Accountability

We demonstrate integrity in our actions. We strive to always do the right thing and hold ourselves and others accountable.

Respect and Civility

We demonstrate authentic respect for others and a willingness to engage in genuine discourse. We seek to establish common ground and ways to connect with others. We honor and value one another.

Student-Centered

Our students come first in everything we do. Student impact is an important consideration in every decision we make.

Pacific Welcome

Pacific Welcome introduces students and families to the Pacific community. All new students will participate in a week-long program of activities that includes move-in, orientation and a fun Week of Welcome experience.

Move-In Day

The adventure begins when all incoming students pick up their Pacific ID card and room keys, register any accompanying family members for Orientation activities and move into their new home away from home. Among the day's activities are:

- Orientation Resource Fair Representatives from enrollment, student accounts, financial aid and other campus support services will be available in the DeRosa University Center throughout the day to answer any questions parents or students may have.
- · Parent and Family Social at the President's Residence A warm and personal gathering allows families to connect directly with university leadership.
- Move-In Movie Night After the hustle and bustle of move-in day. students and families can unwind together with an outdoor movie on the DeRosa University Center Lawn. It's a relaxing way to wrap up a big day while soaking in the welcoming campus atmosphere.



New Student Orientation

New Student Orientation introduces all incoming students and their families to the Pacific experience and offers a comprehensive overview of the many resources and activities available to them in and out of the classroom. Separate tracks are offered for first-year students, transfer students and international students (and families!) with information tailored to help each group transition more seamlessly to Pacific and feel connected to the university community. During the three-day program, students participate in activities designed to familiarize themselves with academic and student life and address various situations they may encounter as new students—what to expect living on campus, the social environment, academic challenges, and support resources and more. Among the highlights are:

- New Student Photo Taking the new student photo is a special moment when your student joins their entire incoming class to form a giant "P" on the DUC Lawn. It's a symbol of their unity, shared journey and pride in becoming a Tiger.
- Pacific Traditions Students and families participate in campus traditions like painting the Pacific Rocks, taking selfies at Burns Tower and snapping photos with the iconic tiger sculptures, instantly tying them to Pacific's rich history and pride.
- Tiger Huddles These small-group teambuilding sessions are led by Orientation Leaders who are Pacific students themselves. They provide personalized advice, answer questions and ensure your student feels seen and supported from the very beginning.
- Dinner with Deans, Academic Leaders and Faculty An opportunity to meet the deans and faculty of each college. Students and families can learn more about their academic program and build relationships with academic leadership.

Pacific Welcome (cont.)

Week of Welcome

Following orientation, all students participate in Pacific's Week of Welcome (WOW), designed to foster a sense of community and belonging. Among WOW highlights are:

- New Student Convocation and Tiger Roar Convocation marks the official start of your student's academic journey, a meaningful ceremony that unites the entire incoming class. Immediately after, Tiger Roar—a beloved Pacific tradition—lets students cheer loudly for their new Tiger pride, solidifying a sense of belonging and excitement for the journey ahead.
- Academic Advising During WOW, students meet with their academic advisors to finalize t heir class schedules and attend academic advising sessions, ensuring they are ready for their first semester and understand the resources available to help them thrive academically.
- Target Takeover A late-night shopping spree where new students can stock up on essentials, meet peers and explore the store during this exclusive Pacific-only event.
- Pacific Day of Service Students connect with the Stockton community by volunteering alongside other Pacificans. Whether it's helping at a local nonprofit, beautifying the campus or supporting community initiatives, the Day of Service is a meaningful way to bond while making a positive impact together.
- Late Night in the Library Your student can enjoy an exciting night of laser tag in the library, where they'll compete, laugh and bond

with new friends. It's a high-energy way to explore campus, have a blast, and make unforgettable memories.

- Connect with the Callahans
- Your student is invited to a special dinner in the President's backyard, where they'll have the opportunity to connect with the Callahans—the university's first family. It's a great way to kick off their experience with inspiration and new friendships!
- Tiger Prowlin' the Mile
 Students explore Stockton's iconic
 Miracle Mile alongside their fellow
 Tigers, discovering local restau
- Tigers, discovering local restaurants, shops, and hidden gems that are part of their new community.
- Lawn Games with Residential Life and Housing (RLH)
 Students can relax and bond with one another in a classic college setting, enjoying the beauty of our campus while making lasting memories.
- Associated Students University of the Pacific (ASUOP) Block Party Students enjoy a night of music, giveaways and good times with old and new friends. It is a great way for your student to wrap up their first week at Pacific.

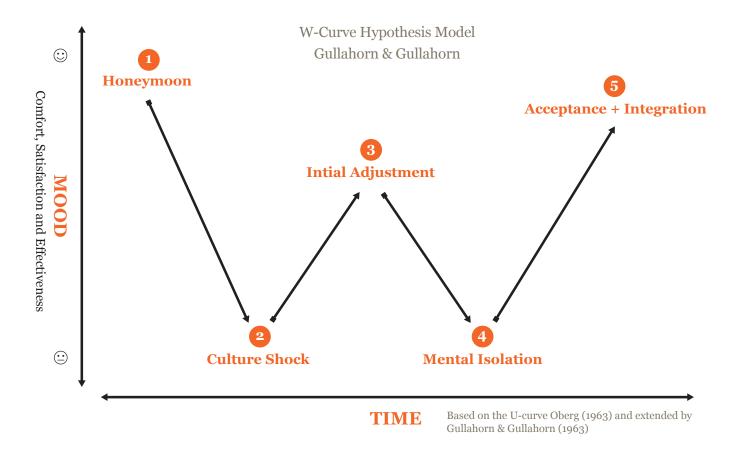
At Pacific, Orientation and WOW aren't just about checking boxes—they're about weaving new students into the heart of the Tiger community, ensuring they feel at home, connected and ready for success.

And it doesn't stop there!

Especially during the first six weeks of the semester, faculty and staff focus intently on helping students get involved and acclimated in and out of the classroom. Each week there is intentional programming designed to introduce students to all that Pacific has to offer. Your student can:

- Stroll through a club fair showcasing more than 150 student clubs and organizations that are eager to welcome new members.
- Learn about Greek Life at Pacific and what the recruitment process looks like.
- Participate in off-campus volunteer service opportunities.
- Explore on-campus job opportunities with career services.
- Attend athletics events, academic lectures, conservatory performances and more with roommates, dormmates and classmates.
- Relax with new friends in one of our many multi-cultural spaces.
- Start checking off some of the "Pacific Traditions"—a fun competition among students to see how many of the 100+ traditions they can complete before they graduate. Students who earn 90 points or more (55 for transfer students) are recognized with a special Pacific Tradition Keeper medallion at commencement.

No matter how your student chooses to engage, there is a place for them at Pacific. Our commitment to you is to do everything we can to ensure their success.



Understanding Your Student's Transition to Campus

The "W Curve" is widely cited as a predictable pattern of a person's experience adjusting to a new environment and culture. As students navigate their transition to Pacific, the five stages of the W-Curve model describe their level of comfort, satisfaction and effectiveness during each stage. Every student will have their own experiences but by being able to identify the generally expected ups and downs, we can better position ourselves to support them. The five stages are:

- 1. Honeymoon This stage typically begins before a student goes to college and may continue in the first few weeks. Students are very excited to come to campus, meet new people and start their college journey.
- 2. Culture Shock This stage is typically when students begin to compare their expectations of college to reality. They learn how to adjust to their new academic and social environments and expectations. Students may feel slightly overwhelmed and homesick during
- this time. It is important to support and reassure your student as they learn how to adjust to their new normal.
- 3. Initial Adjustment Once students have successfully adjusted to their new routines, there will be an upswing. They will have a greater sense of effectiveness and wellbeing as they regain a sense of control and normalcy.
- 4. Mental Isolation This stage typically occurs after students go home for an extended period of time such

as an academic break. Students may experience distress as they navigate their home and college life. They will have their beliefs and values challenged as they become more involved in campus life.

5. Acceptance and Integration

This stage is when students develop strong ties to their fellow students and faculty, get involved on campus and understand how to succeed academically. They will feel more comfortable on campus and refer to it as home.

SECTION 02

Academic Resources and Support

Pacific students benefit from individualized learning experiences that focus on exploration, knowledge, personal growth and practical applications. Through its nine colleges, the university offers nationally recognized programs in natural and health sciences, engineering, liberal arts and more, so students can pursue degrees that align with their interests and passions. Small class settings allow students to form meaningful connections with their professors and engage in their field of study. Students apply their knowledge and skills in and out of the classroom through internships, cooperative education (co-op) positions and alumni mentorship and networking opportunities. This one-of-a-kind preparation cultivates a community of educated, well-rounded students who support and uplift each other during their studies and beyond.

Schools and Colleges

Arthur A. Dugoni School of Dentistry

The Dugoni School of Dentistry offers DDS and advanced degree programs, known for its emphasis on clinical practice, compassionate care and community service, preparing students for careers in dentistry with a strong focus on patient care and innovation.

Benerd College

Benerd College focuses on education and social sciences, offering programs in education, social work and counseling, aimed at producing professionals dedicated to community service and social justice.

College of the Pacific

The College of the Pacific offers undergraduate and graduate programs in humanities, social sciences, natural sciences and arts, focusing on intellectual inquiry and critical thinking.

Conservatory of Music

The Conservatory of Music provides world-class programs in music performance, education, therapy and composition, combining rigorous technical training with artistic expression, serving aspiring musicians, music educators and music therapists.

Eberhardt School of Business

The Eberhardt School of Business offers undergraduate and graduate programs in accounting, finance, analytics, marketing and management. It cultivates the leadership skills and innovative spirit of its students while providing training and best practices in state-of-the-art business programs.

McGeorge School of Law

The McGeorge School of Law is a graduate school offering law degrees, including JD and LLM, with an emphasis on practical experience, advocacy and public service, preparing students for leadership roles in the legal field.

School of Engineering and Computer Science

The School of Engineering and Computer Science provides a hands-on approach to education in engineering and computer science, offering programs in fields like electrical, mechanical and civil engineering, as well as computer science.

School of Health Sciences

The School of Health Sciences prepares healthcare professionals with programs in physical therapy, speech-language pathology and other health fields, combining academic rigor with clinical experience.

Thomas J. Long School of Pharmacy

The School of Pharmacy provides a comprehensive education in pharmacy, clinical care and health sciences, preparing students for success. With a focus on patient-centered care, the school combines rigorous academic training with practical, real-world clinical experiences.



Resources and Support

Academic Advising Academic advising at Pacific is designed as a personalized mentoring experience in which select faculty members guide students to explore their intellectual interests, ensure they satisfy their degree completion requirements and discuss life after graduation. Faculty advisors are typically from the student's chosen major and are the first point of contact to answer major-specific questions and assist students with exploring their post-graduate and career interests. Students meet with their advisor for the first time during orientation and then at least once every semester prior to class registration (although many students meet with their advisor more regularly). Students can access their advisor's contact information on MvPacific via the Mv Student Experience widget.

Career Services Pacific's Career Services team is dedicated to helping students explore major and career options; develop professional skills; and find internship, part-time and/or full-time employment opportunities during their college experience and beyond. Workshops to assist students with their resumes, cover letters and profiles are hosted throughout the year, as are mock interviews, career fairs and more. Students can schedule 1:1 appointments with a career counselor on Handshake (Pacific's online career hub platform) or come to the office during drop-in hours.

Services for Students with Disabilities Pacific's Services for Students with Disabilities office (SSD) ensures students on the Stockton, Sacramento and San Francisco campuses have equal access to all academic and university programs. The office works with and advocates for students with disabilities who may need classroom accommodations, alternate housing options, on-campus transportation or other resources due to long-term disabilities, short-term medical conditions, injuries or recent surgeries. Through events, programming, lounge spaces and the Testing Center, SSD helps to build a safe and supportive community for all students on Pacific's campuses.

Academic Coaches Embedded within the various colleges, academic coaches provide an added layer of support to assist students with personal, academic and/or career goals. Issues discussed during one-on-one coaching sessions may include time management, study skills, organization strategies, goal planning, motivation, adjusting to college and awareness of campus resources.

Office of Undergraduate Research The Office of

Undergraduate Research promotes opportunities for students to pursue research and creative activity by providing funding for student research projects, hosting the annual Research & Creativity Showcase and connecting students with research and conference presentation opportunities on and off campus. The office also helps faculty who are interested in designing undergraduate research experiences and mentoring undergraduate scholars.

William Knox Holt Memorial Library and Learning Center

The recently renovated William Knox Holt Memorial Library and Learning Center serves as the hub for student academic support and features spaces that support innovation and creativity in learning and teaching. Within the modernized library and learning center, students have access to a digital makerspace, collaboration spaces, an inter-faith meditation and prayer area, group and individual study spaces and a host of academic support services. Centrally located on the Stockton Campus, the building also is home to the Pacific Gaming Center, the Pacific Global office, Starbucks and other resources:

- The Cube Pacific's technology-rich collaborative space, The Cube, works with faculty, students, and staff across the university to incorporate digital tools into research, teaching and learning. Also located in the William Knox Holt Memorial Library and Learning Center, students can use the Cube for academic projects, experiential learning and interdisciplinary collaboration.
- Study Abroad Pacific offers over 330 study abroad programs in 65 countries, ranging from short-term faculty-led programs to a semester or two abroad. From Japan and South Korea to Poland and Austria, explore the world and continue your studies with a partner university or provider program. All approved programs offer credit to help advance your Pacific degree.



Student Academic Support Services Hub The William Knox Holt Memorial Library and Learning Center serves as the hub for student academic support services. Services include general academic tutoring, writing assistance, research consultations and math support. General questions about student academic support services can be sent to hub@pacific.edu.

• The General Academic **Tutoring Center (GATC)** offers free tutoring in a variety of subjects to undergraduate students on the Stockton campus. GATC tutors are sophomores, juniors, seniors or graduate students who have succeeded academically with a B+ or better in the class they are tutoring and have been recommended by their professors.

- The Writing Center provides writing support for Pacific undergraduate and graduate students of all skill levels at any stage in the process for assignments in any discipline. The Center offers an inviting, non-judgmental space where student writers receive individualized feedback and advice from peer mentors during one-onone writing consultations.
- Research Consultations are provided from dedicated academic support librarians to assist them with research needs as they seek,

find and evaluate the library's curated academic resources. Librarians can help students choose a research topic, develop effective search strategies, search library and online resources, evaluate sources, and manage and cite sources. They are available through appointment, an online chat option, and email (researchhelp@pacific.edu).

• The Math Hub provides dropin math tutoring for students in most math classes including fundamental skills courses focused on algebra, the calculus series and statistics.

SECTION 03 Campus Life

All students are encouraged to participate in the campus community and Pacific offers multiple ways to get involved. Students serve on student government, start or join a club, connect with people who share their interests and more. These are the campus departments that help students engage with each other and the Pacific community:

Associated Students University of the Pacific

The Associated Students of the University of the Pacific (ASUOP) is the student governing body, advocating on behalf of students. ASUOP has three branches—executive, legislative and judicial—that work together to ensure student voices are heard in university governance, provide essential services funded by the student activity fee and foster student involvement in campus life. Students can to get involved as elected or selected officers in eight departments.

ASUOP: Arts and Entertainment The ASUOP Arts & Entertainment Programming Board enriches the student experience by organizing creative on- and off-campus events to foster community engagement throughout the academic year. This department within ASUOP is led entirely by students who manage logistics for events, all

designed to offer inclusive and engaging experiences for students. Signature events include the Block Party, DeStress Fest and Tiger Lands.

Center for Identity and Inclusion The Center for Identity and Inclusion (CII) supports students by promoting understanding, intercultural dialogue and identity development, and by fostering a sense of belonging through year-round programming, workshops and initiatives. CII offers specialized resources for all students including Asian Pacific Islander Desi and Southwest Asian North African students, Black students, LGBTQ+ students, Latinx students and Native American students. By providing resources, advocacy and community-building opportunities, CII seeks to help students thrive in their academic and personal journeys.

Fraternity and Sorority Life

Fraternity and Sorority Life (FSL) fosters the learning and development of students who are affiliated with one of Pacific's 20+ Greek organizations, including social, professional and multicultural fraternities and sororities. Students in Greek Life are committed to academic achievement, philanthropy, community-building, leadership, alumni involvement and creating lasting bonds.

Military and Veteran Students

Center Pacific's Military and Veteran Students Center is dedicated to providing programs and services in support of the academic and personal success of our active duty, reserve, military-affiliated and veteran students. As a supportive and inclusive community, we are committed to increasing student veteran access to and awareness of campus resources and enrichment opportunities. The center also serves as a safe space to connect while promoting campus and community engagement and personal development to enrich and support students' academic and professional goals. The Military and Veteran Students Center carries out the university's commitment to access and equity and plays a key role in campus outreach and recruitment of student veterans.

Pacific Gaming Center

The Pacific Gaming Center is a state-of-the-art facility with the latest video game consoles and high-performance PCs. Multiple events are hosted throughout the year highlighting different gaming franchises and gameplays such as collaborative or competitive. Students of all skill levels are welcome to play games and unwind with their peers.

Pacific Recreation Supporting its "Move! Play! Explore!" mantra, Pacific Recreation (PacRec) offers group fitness classes, wellness events, intramural sport leagues, club sports, outdoor adventure trips and more. Through the Baun Fitness Center, students can take advantage of cardio machines, free weights, cable machines, strength equipment, a rock tower and group fitness studios, and sign up for club and intramural sports or outdoor trips to locations like Yosemite National Park.

Religious and Spiritual Life

The office of Religious and Spiritual Life (RSL) provides support for students exploring their spiritual and religious identities. Programs, services and resources are offered to help students engage in faith-based activities and deepen their personal beliefs.

Student Leadership and
Involvement Center The Student
Leadership and Involvement Center
(SLIC) aims to provide opportunities
for students to develop leadership skills,
engage in campus activities and build a
sense of community through involvement in clubs, organizations and
student-led initiatives. Students can
join over 150 registered student
organizations and clubs, and also are
welcome to create their own. SLIC is the
go-to spot for learning how to become

Volunteer Center The Pacific

involved on campus.

Volunteer Center coordinates service activities on campus and throughout Stockton and San Joaquin County, inspiring students to give their time and talents in service to the greater good. The center also offers resources to campus organizations and departments to support their service. The monthly resource "One Bus, One Cause" program gives students the opportunity to connect with organizations that support causes they are passionate about. Another program, the Annual Day of Service, mobilizes hundreds of Pacificans for a day of community volunteerism where they learn about the missions and ongoing needs of community partners, while spending a hands-on day onsite.





Student Life Signature Events

There is always something happening on campus! In addition to the signature events listed below, the Student Life team also hosts monthly themed meals in the DeRosa University Center Marketplace, Pacific Fridays tabling events and Saturday Socials featuring a variety of activities designed to encourage mixing, mingling and networking. Pacific's Volunteer Center also coordinates monthly community service opportunities through its "One Bus One Cause" program.

August

- Move-In Day
- Orientation
- · Week of Welcome
- · On-Campus Jobs Fair

September

- · Club Fair
- · LatinX Heritage Month
- Panhellenic Formal Recruitment
- Interfraternity Council Formal Recruitment
- Suicide Prevention Awareness
 Week
- ASUOP A&E Oasis

October

- Homecoming and Family Weekend
- National Transfer Student Week
- Pacific Trick or Treat

November

- Native American Heritage Month
- ASUOP Townhall
- International Education Week
- Thanksgiving on Campus

December

- ASUOP A&E DeStress Fest
- · Late Night Breakfast
- Finals Week

January

- Spring Orientation and Week of Welcome
- Spring Club Fair
- Chinese New Year Celebration

February

- Black History Month
- Career Expo

March

- Women's History Month
- Spring Break

April

- Asian Pacific Islander and Desi (APID) and Southwest Asian and North African (SWANA) Heritage Month
- Pride Month
- Sustainability Month
- ASUOP A&E Tigerland's Concert
- Faith Davies All-University Leadership Awards
- National Student Employment Week

May

- Gown Ironing
- · Finals Week
- Lavendar Celebration
- APID and SWANA Celebrations
- Black Celebration
- LatinX Celebration
- Native American Celebration
- Veterans Celebration
- Commencement

Living on Campus

University of the Pacific strongly believes in the value of the on-campus residential experience for students. Studies show that students who live on-campus during their first two years of college:

- · Earn better grades and have higher GPAs.
- Report having greater opportunities to interact with faculty and staff and feel more connected to their educational experience.
- · Develop stronger ties to Pacific and have a greater feeling of community with their peers.
- · Graduate at higher rates.

That is why full-time undergraduate students are required to live on campus and participate in a university meal plan for their first two academic years at the university. That is also why we are proud to guarantee on-campus housing for new students for all four years on our Stockton Campus. Transfer students, too, have the benefit of guaranteed housing for up to three years, depending on when they start at Pacific.

We are wholly committed to the social and academic benefits of being a residential college, and have the perfect residential living space for your student. A wide variety of housing options means your student can live comfortably with their peers, establish a sense of independence, immerse themselves in their educational program and build lifelong friendships. They also benefit from a tremendous amount of support from the entire Pacific community.



Residence Halls and Amenities

First-year students live in either Grace Covell or The Quads.

Grace Covell is the largest residence hall on campus with spacious rooms designed for double occupancy. Recently renovated, its central location puts students within short walking distance of dining facilities, classrooms and the library.

The Quads are made up of 10 small residential Living Learning Communities with single and double occupancy and gender-inclusive housing. They are located near several educational departments and athletic facilities.

Beyond their first year, students may choose residence hall rooms or apartment-style housing located on campus. Options include:

- Calaveras Hall
- · Chan Family and Monagan Halls
- · McCaffrey Center Apartments
- Southwest Hall (opening 2026)
- University Townhouse Apartments
- · Greek housing is also available for students engaged in fraternity or sorority life



Laundry Each community has designated laundry rooms. "Tiger Wash" credits are included in your student's housing rate.

Furniture While bedrooms vary slightly in size, all living quarters are fully furnished spaces that include a bed (Twin XL mattress and bed frame), dressers, desk, desk chair and closet or armoire.

Mail Students living on campus can receive letters and packages. Letters will be delivered to a mailbox in their residence hall. Packages will be delivered to the Mail Room and your student will be notified to come pick it up. Your student's on-campus mailing address:

Student's Name

Residence Hall and Room Number 3601 Pacific Ave. Stockton, CA 95211



Scan for more information about specific amenities and apartment living.

Support for **Residential Students**

Area Coordinators (ACs) are professional staff who live and work in student housing and oversee the daily operations and management of the residential community. They ensure a safe and well-maintained living environment and provide guidance and support to students about academics, personal matters and living on campus.

Resident Assistants (RAs) are student leaders who live in the university residence halls and serve as a resource and support for fellow students living in the dorm. They create positive and safe living environments, foster a sense of community and help with any issues or concerns that may arise among residents. They also serve as mentors to students by providing advice, connecting them to university resources and helping them navigate their new life at Pacific.

Roommate Agreements are written contracts between students who share a living space. Intended to help prevent conflicts, these required documents outline rules and expectations for living together, including agreements on cleaning responsibilities, guests, quiet hours, food, common spaces and conflict resolution.

Room Swap is offered by Housing each semester. During this time, students living on campus may exchange rooms with one another. While completely optional, students may decide to change rooms due to personal, health, academic, social or other considerations.

Dining

Bon Appétit is the university's exclusive catering partner, offering a variety of dining options that provide students with balanced diets to keep them nourished, energized and ready to take on the day. Only the freshest ingredients make it onto their plate. Pacific's dining options include:

The Marketplace

The Marketplace is the central dining venue at Pacific. Located on the main floor of the DeRosa University Center, the Marketplace offers a wide array of food and beverages, including various themed food stations and a customizable salad bar, and can accommodate special dietary requirements.

The Lair

For students looking for no-frills and delicious pub-fare grub, the Lair is the perfect choice. Located on the second floor of the DeRosa University Center, the Lair is one of the most popular hangout spots on campus. Like any late-night establishment, the Lair offers plenty of entertainment, including musical performances, stand-up comedy, karaoke and game nights.



The Grove

The Grove grocery store is conveniently located in the McCaffrey Center. It provides grab-and-go lunch and dinner options, snacks, beverages and various grocery necessities. Students can also find many apartment essentials such as toiletries, laundry detergent, cleaning supplies and more that can be purchased with their meal plan.

River Room

Fancy eats with a gorgeous view await students at the River Room. Located on the second floor of the DeRosa University Center, the River Room is a high-end, buffet-style restaurant overlooking the Calaveras River.



Pacific Food Truck

Following in the footsteps of the gourmet food truck revolution, the Pacific Food Truck offers fresh, convenient, artisan meals on the go—no utensils required. Located on south campus, students can choose from a seasonal everyday menu, as well as specials created daily by the executive chef.



FujiSan Sushi

Enjoy Asian cuisine prepared by expert chefs daily at FujiSan Sushi. Located in the **DeRosa University** Center, students can

conveniently enjoy FujiSan's freshly made sushi rolls, poke, boba tea and more.

Cafe 1851

Delicious food, coffee and pastries now in Calaveras Hall! Cafe 1851 serves as a quick way for students to grab a snack or a quick meal at the northern side of campus.

Health Sciences Cafe

For when students need a quick pick-me-up, the Kiosk at the Health Sciences building offers a variety of fresh breakfast pastries, graband-go sandwiches and salads and espresso beverages.

Meal Plans

The university offers four different levels of meal plans, all of which can be used at any of Pacific's dining locations. Meal plans are based on a points system where each point is valued at \$1 at the cash register. The best meal plan depends on how much and how often your student eats in a week. The higher the meal plan, the more flexibility they have in spending.

- The 21 Plan is available to all students and offers maximum flexibility. This plan is appropriate for students who want the greatest number of points available to purchase food and snacks. On average, this plan covers three meals per day, every day of the week.
- The 19 Plan is available to all students and covers approximately nineteen meals per week. This plan is ideal for students who wish to have three meals per day during the week and two during the weekends, or who like having the flexibility to purchase extra snacks around campus.
- The 15 Plan is available for all students and covers approximately three meals per day for five days of the week. This is the minimum required meal plan for students living in residence halls.
- The 7 Plan provides one meal per day, seven days a week. It is available to Pharmacy trimester students, students living in family housing, and those living in campus apartments-minimum requirement for students living in apartments.



Health and Wellness

Student Health Services

Cowell Wellness Building, 2nd Floor

Hours: Monday-Friday | 8am-5pm **Phone:** 209.946.2315, Opt.1

24/7 Advice Nurse: 209.946.2315, Opt. 4 **Email:** studenthealthservices@pacific.edu

Appointments can be phone or email. In the event of a medical emergency, students are advised to call 911.



Scan for more information on Pacific Student Health Services Student Health Services offers primary care, immunization vaccines, labs, women's health resources, medications, referrals and much more. Services can be provided during in-person or telehealth appointments. A 24/7 advice nurse also is available for students who need to speak with an experienced nurse about immediate health concerns.

Primary Care Our certified nurse practitioners and supervising physician provide comprehensive primary care, including physicals, treatment for minor illnesses, chronic illnesses, lab services, preventive screenings, STI testing and more.

Immunizations The wellness center offers a variety of immunizations including Hepatitis B, Hepatitis A, MMR, TDaP, Influenza, Varicella and Meningitis vaccines. They also provide tuberculosis skin tests and antibody titer checks. Fees apply for these services but may be covered by the student health insurance plan.

All incoming students must provide proof of immunization in accordance with the California Department of Public Health. Health science majors have additional immunization requirements.



Scan for more information on immunizations

Telehealth Appointments

With our telehealth options, students can receive medical advice, personalized treatment plans and nutrition counseling from any location. Students can also communicate with providers or front-desk staff via our confidential Electronic Medical Record (EMR) Portal.

Imaging X-rays, ultrasounds and imaging are done at Stockton

Diagnostics, approximately two miles from campus. Providers will complete referral forms, and Pacific Student Health services providers will have direct access to view results.

Laboratory Many of our staff are phlebotomy certified. Labs are drawn at the clinic. This process prevents students from having to go off campus for most lab orders.

Dietitian All Pacific students receive unlimited nutrition services through their wellness fee. They are able to meet with our dietitian for any food and/or nutrition-related reason including food intolerances and allergies, chronic diseases, digestive issues, weight loss or gain, eating disorder therapy, athletic performance nutrition and lifestyle and behavioral counseling to achieve optimal health. Students may book appointments through the Medical Portal or by calling Student Health Services at 209.946.2315, opt. 1.

Insurance All students are required to have health insurance. Pacific has an insurance coordinator on site to assist students with insurance and coverage questions. Pacific Student Health Services is a fee-for-service-model and at this time can only bill the Student Health Insurance Plan (SHIP). We are accessible to ALL students and our fees are much lower than community clinics.

Care Managers

McCaffrey Center, 2nd floor **Phone:** 209.946.2177

Email: caremanagers@pacific.edu



Scan for more information about Care Managers

Care Managers provides advocacy and case management services to assist students in overcoming personal or educational challenges. As a part of the Office of the Dean of Students, Care Managers play a primary role in managing student referrals, case assessment and intervention, and crisis prevention. They also manage student issues, including personal and medical emergencies.

The Care Team empowers students to find solutions to the obstacles they may encounter while at Pacific and help prevent those hurdles from impacting their academic progress. The Care Team also provides guidance to faculty, staff and families about available resources and how to appropriately connect students to assistance.

The Care Team assists in navigating a wide range of issues, including:

- · Family or personal challenges
- Medical concerns
- · Financial challenges and hardship
- Relationships/interpersonal conflicts
- · Housing needs and concerns
- · Food insecurity
- Trouble accessing basic needs (toiletries, diapers, cleaning supplies, etc.)
- General adjustment or connection at Pacific

Scan to refer a student to the Care Team



Counseling and **Psychological** Services (CAPS)

Cowell Wellness Building, 2nd Floor Phone: 209.946.2315 Ext. 2

24/7 Therapist Line: 209.946.2315 Ext. 3



Scan for more information on CAPS

College students experience a wide range of concerns, and some level of emotional stress is a natural part of this stage of life. CAPS provides multiple avenues for students to access support, guidance and mental health resources tailored to their needs. In addition to individual counseling, CAPS offers a variety of services designed to promote overall well-being and connection. Among the services students can access are:

- Walk-in support: Rapid access appointments for urgent concerns
- Couples counseling
- Process Groups: Group therapy for students facing a range of issues
- Evaluations for psychiatric medication and medication management

As the primary mental health provider for Pacific students, CAPS's mission is to promote student growth and development with regard to both personal characteristics and interpersonal competencies. Essential to this mission is fostering a welcoming and affirming environment that honors diversity and values individual and cultural differences.

CAPS professional staff includes psychologists, psychiatric providers, case managers, clinical social workers, marriage and family therapists,

postdoctoral and doctoral interns and graduate-level trainees. Services are confidential and most services are available at no cost to enrolled students who pay the wellness fee.

Students are strongly encouraged to access wellness resources to help maintain and manage overall wellbeing. Wellness platforms such as TAO and TimelyCare are self-help and self-care options students can access at their convenience. Wise Minds and Mindful UOP are virtual and in-person workshops available to address student needs. We also offer Solution Sessions which are one-on-one opportunities to meet with a CAPS clinician for non-urgent specific concerns.

While CAPS offers a multitude of resources, a student's needs may be best met bevond CAPS. CAPS commonly refers students to other resources on campus and clinical providers in the local community.

Pacific's Crisis Line is available 24/7 for students, as well as parents, faculty, staff or others to call if urgently concerned about a University of the Pacific student.

TimelyCare

TimelyCare offers on-demand access and scheduled virtual appointments with a diverse network of carefully selected providers. They offer:

- TalkNow: On-demand 24/7 mental and emotional support, health literacy guidance and crisis management by masters-level mental health care professionals.
- Psychiatry: High-quality psychiatric care, with appointments available within two days (on average) and treatments limited to non-controlled substances.

- Peer Community: A 24/7 inclusive and positive support system. Day or night, it helps individuals know they are not alone in their health and well-being journeys.
- Faculty and Staff Guidance Line: A dedicated phone line for faculty and staff to reach our care team for guidance when a student is in distress.

Mental Well-Being Workshops

Wise Minds skills clinics are drop-in skills-based workshops on topics such as mindfulness, distress tolerance, emotion regulation, interpersonal effectiveness, anxiety and depression. These sessions may be beneficial for students seeking more targeted support for a specific concern. In these 60-minute, once-weekly skills clinics, a small group of students engages in a blend of education and skill practice in the specific topic area.

Encourage your student to take a break and prioritize their well-being with our drop-in weekly Mindful UOP meditation and mindfulness workshops. These guided sessions provide practical techniques to help students manage stress, improve focus and cultivate a sense of balance. No registration is required; students can drop in whenever they need a moment of calm and relaxation.

Substance Use Assessments

In collaboration with Pacific's Student Conduct & Community Standards department, CAPS provides Substance Use Assessments using motivational interviewing and a harm-reduction model to assess the nature of a student's use of alcohol and/or marijuana and ways they can reduce use to be successful in their academic career at Pacific.

SECTION 05

Public Safety

Campus and community safety is among Pacific's highest priorities. That's why we are one of only two private universities in the state with a dedicated 24/7 police department. Through a memorandum of understanding (MOU) with the City of Stockton, our officers are fully sworn and are equipped with resources to support our campus community. This means whenever someone calls, there is a dispatcher to answer and an officer to respond. The MOU allows our officers to patrol off campus as well, which helps form a circle of protection around campus. A separate team of event security officers also are on hand to provide support during larger social and athletics events, and our cohort of student cadets, the STRIPE team, offers additional transportation and walking escort services.

Public Safety

Emergency: 209.946.3911

Non-Emergency: 209.946.2537

Students are recommended to add the Public Safety phone number to their cell phone under "AAA Police," to appear at the top of their contact list.

Safety on Campus Pacific has over 500 CCTV cameras throughout campus that are monitored in the dispatch center to ensure a secure and protected community. In addition, around 100 emergency phones are installed across campus, including the outdoor emergency blue-light phones that connect directly to a Public Safety officer for immediate response.

Pacific also has an emergency warning system that all students are automatically enrolled in. If an emergency should occur on campus, students will receive text messages, emails and a call through the system.

The Department of Public Safety regularly distributes safety tips to campus and community partners. Students are often reminded to lock up bikes, scooters and skateboards, and to not leave property unattended or unsecured. There is also an officer liaison program with each of the housing

facilities on campus, so students are regularly informed on how to stay safe.

Student Transport and Escort Service

(STRIPES) The STRIPEs program provides both cart and walking escort services to students on campus and assists Public Safety by providing door access and building lock-ups. The STRIPEs team is composed of trained student employees outfitted with uniforms, radios and a cell phone while on duty allowing for constant contact with dispatch and officers.

The program raises the level of security on our campus, as well as the surrounding Stockton community—contributing to a sense of safety and belonging. Though the campus is a safe environment, it is always recommended that students walk with others and use the STRIPEs escort program after dark.



SECTION 06

Money Matters

Office of Student Accounts

Finance Center **Phone:** 209.946.2517

Email: StudentAccounts@pacific.edu



Scan for more information on tuition and fees

The Office of Student Accounts is responsible for maintaining student accounts in reference to accepting fees, tuition billing, charges, payments and refunds.

Tuition Statement

Account statements are prepared every month. The due date is indicated on the statement and payments are due in full by the deadline. The payment deadlines are August 1 for the fall semester and January 1 for spring semester for general studies.

Students will receive notification via their Pacific email when their statements are available to view and pay. MyPacific (my.pacific.edu) is another location where students can view and pay their bills, using the Balances widget

Paper statements are NOT mailed.

Agreement Students must sign a

Financial Responsibility

Financial Responsibility Agreement (FRA) before enrolling in classes once during the academic year. The FRA is a student's promise to take responsibility for payment of their account.

Paying Tuition Payments can be made by cash, paper check, money order, cashier's check and electronic checks. Payments must be received by the deadline; postmarks are not acceptable. Payments by check or cash can be made in person at the Cashier's Office, located in the Finance Center. If mailing checks or money orders, envelopes should be addressed to the attention of Student Accounts. Please include the student's university identification number.

Student Accounts recommends paying online using the Balances widget in MyPacific (my.pacific. edu). The eCheck option is a fast and convenient online method to pay tuition bills directly from a personal checking or savings account drawn on a U.S. bank.

Students who have not paid in full, completed all financial aid requirements and/or enrolled in the monthly payment plan by the deadline are assessed a \$150 late payment fee. A late fee of \$50 is assessed for any payments made after the due date.

International Payment Methods

International students can pay utilizing Convera, IFT and PayMy-Tuition. For further information log into my.pacific.edu and click on the balance widget.

Payment Plans Pacific offers a payment plan which allows a student account to be paid in monthly installments each semester. The payment plan requires a down payment (1st payment) at the time of enrollment and a non-refundable deferment fee applied to the first installment. Deferment fees are \$25 for a three-month payment plan and \$75 for four-month and five-month payment plans. Payment Plans are not applicable for Summer Sessions except for professional Pharmacy/Health Sciences Programs. Enrollment in the payment plan MUST be completed online and each semester.

eRefund Refunds are automatically processed during the first two weeks of classes for all registered studentsno request is necessary. eRefund enables the electronic deposit of a refund into the student's bank account, and is the fastest and most convenient way to deliver refunds to students. If a student does not have direct deposit set up, the refund will be sent to the address on file.

Parents receive Parent PLUS loan refunds.

Authorized User/Payer Authorized users/payers are family and friends who have been given the ability to access the student's account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FER-PA), a student's financial record may not be shared without their consent.

Students can add an authorized user by logging into my.pacific.edu and click-

ing on the Balances widget. Once the Transact payment portal opens, select "My Account" and then click on "Send a payer invitation" under Payers.

Each month when statements are sent, payers will receive them as well.

Refund of Tuition and Fees The following refund schedule pertains only to tuition charges and is applicable when a student drops below fulltime enrollment or officially withdraws from the university. Students who intend to withdraw must notify the Office of the Registrar.

Refunds are based upon a percentage of calendar days. Calendar days of a semester may vary from semester to semester. For exact dates, please refer to the Student Accounts website or contact our office (pg.26).

- Full refund: When notification and withdrawal take place before classes begin.
- No refund: After Census Day
- · Fees are non-refundable after the last day to add courses for the semester.
- · Housing and meal plan charges are refunded on a prorated basis as determined by the Office of Residential Life and Housing. Refunds are based upon per diem charges and actual/approved check-out dates.

Please remind your student to:

- Sign up for eRefund (direct deposit)
- · Check their Pacific email consistently
- Grant online authorized user/payer access for parents/others (optional)

Student Financial Aid

Office of Financial Aid

Knoles Hall, First Floor **Phone:** 209.946.2421

Email: FinancialAid@pacific.edu

The Office of Financial Aid administers federal, state and university financial aid for eligible students.

Applying for Aid

You and your student should complete the Free Application for Federal Student Aid (FAFSA) each academic year by the March 1 preceding fall enrollment for your student to be considered for financial aid, including grants, scholarships, loans and work-study.

The FAFSA is the ONLY application required to be considered for most need-based aid at Pacific.

Complete the FAFSA and/or submit corrections online at studentaid.gov.



Scan to view Pacific scholarships (Requires a separate application)

Financial Aid Notification

Students who submit the FAFSA will receive an email notification from the Office of Financial Aid with information about logging into MyPacific to view the types of aid they are eligible to receive.

Federal Direct Subsidized and Unsubsidized Student Loans

Student and parent loans can be valuable resources for those considering their plan to finance a Pacific education. To receive student loans:

- 1. Submit the FAFSA at studentaid.gov
- 2. Accept the loan at my.pacific.edu
- **3. Complete** and sign a Direct Loan Master Promissory Note (MPN) at studentaid.gov
- **4. Complete** Loan Entrance Counseling at studentaid.gov
 After the steps above have been completed, the loan will be credited on the student's billing statement.

Federal Direct PLUS Loan

The financial aid listed on the financial aid offer in MyPacific may not cover all of your student's educational costs.

As a parent, you may wish to apply for a federal Direct PLUS Loan at studentaid.gov. This federal loan is available to parents and step-parents of dependent undergraduate students.

The application opens annually on April 15.

Private Alternative Loans

If the PLUS loan is not an option for you, your student can seek additional funding from private alternative loans, which typically require a cosigner.

Federal Work Study (FWS)

Students who apply to Pacific and indicate interest in FWS on their FAFSA are considered for this program. If your student is offered FWS, it will be listed in the financial aid offer in MyPacific. If your student was not initially offered FWS, they can request consideration. There also are non-FWS employment opportunities available on campus.

Rights and Responsibilities of Financial Aid Recipients

As a financial aid recipient, both you and your student should become well informed about your rights and responsibilities. Be sure that your student carefully reviews the important information in the Financial Aid Policies and Procedures handbook on Pacific's website. It is especially important to read the Satisfactory Academic Progress (SAP) policy to understand what is required to remain eligible for financial aid.

FAFSA Verification

The Office of Financial Aid is required by the federal government to confirm the accuracy of the information submitted on the FAFSA through a process known as verification. If students are selected for verification, they will be notified by the Office of Financial Aid. This notification will include the specific information required and the due date. Please respond promptly to any requests for verification documents to avoid a delay in processing your student's aid. Please do not submit any documents unless you or your student receive a request.

Communication with Pacific

Students should check their Pacific email frequently, as university offices primarily communicate with students through their Pacific email. Students will also be able to access their financial aid and other information through MyPacific. Be sure to ask your student to share any pertinent information with you. Your student can also grant you access by completing a request in the Pacific Parent and Family Network.



Scan to visit the Pacific Parent and Family Network

Understanding FERPA: Student Records and Privacy

The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of student education records. At Pacific, we are committed to safeguarding student information in compliance with FER-PA. This law applies to all educational institutions that receive federal funding and grants students' specific rights regarding their educational records.

Student Rights Under FERPA

At University of the Pacific, students have the following rights regarding their education records:

1. The Right to Inspect and **Review Records** Students may request to review their education records by submitting a written request to the Office of the Registrar. The university will arrange access within 45 days of the request.

2. The Right to Request an **Amendment** If students believe their records contain inaccuracies or misleading information, they may request corrections. If the university denies the request, the student will be notified and given

the right to a hearing.

3. The Right to Consent to **Disclosures** University of the Pacific does not release personally identifiable student information without the student's written consent, except in circumstances permitted by FERPA (e.g., disclosures to school officials with a legitimate educational interest).

4. The Right to File a Complaint

If a student believes their FERPA rights have been violated, they may file a complaint with the U.S. Department of Education:

Family Policy Compliance Office U.S. Department of Education 400 Maryland Avenue, SW Washington, DC 20202-8520

Directory Information and Opt-Out Policy

Pacific may disclose "Directory Information" without prior consent unless the student opts out. Directory information may include:

- Name
- Address (local and permanent)
- · Email address
- · Telephone number
- · Enrollment status (full-time or part-time)
- Major field of study
- · Participation in officially recognized activities and sports
- · Dates of attendance
- · Degrees and awards received

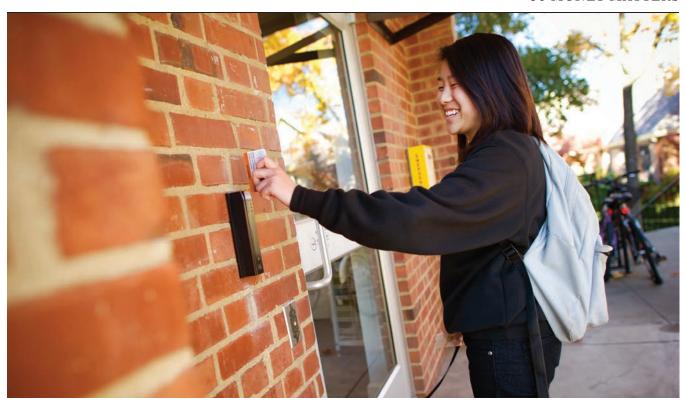
Students who do not want their directory information released must submit a FERPA Opt-Out Form to the Office of the Registrar.

Authorized Payers and Third-Party Access

Students can grant third-party access to certain academic or financial records through MyPacific. This allows designated individuals (such as parents or guardians) to access information but does not override FERPA protections.



Scan for more details about FERPA compliance at University of the Pacific



PacificCard

Anderson Hall, West Side, 1st Floor

Phone: 209.946.2273

Email: support@pacificcard.zendesk.com Website: pacific.edu/PacificCard

PacificCard Resources

All students are required to obtain and carry a university ID card when attending Pacific. This card serves many purposes such as campus building access, Fitness Center access and entrance to athletic and university events, and is used to access funds such as meal plan dining dollars, PacificCash and TigerWash.

The PacificCard Office issues university ID cards and is the central office responsible for the support of ID card related services.

Your student's PacificCard may be used for financial purposes as follows:

• Meal Plan Students swipe their PacificCard to pay for their meals. Pacific offers four different levels of meal plans. Meal plans are categorized by the number of meals a student wishes to eat in a week and are based on a declining point system where each point is valued at \$1 at the cash register. Meal plans are required for students residing on campus and can optionally be purchased by commuter students. Meal plans are administered by the Housing Office. Students can contact iamhome@pacific.edu for questions about their meal plans.

- **TigerWash** This is our system for students living on campus to pay for laundry. Each residential student receives \$25 in pre-loaded credit to their ID card each semester (each wash is .25 cents, and each dry cycle is .25 cents). There is no need to pay extra for on-campus laundry.
- PacificCash Students can deposit cash onto their PacificCard and use it to make purchases on or off campus at various retail services including vending, food service and printing and copying. All Pacific-

Cash account balances start at \$0 until funds are deposited either online using a credit card at pacific. edu/PacificCard or in person at the PacificCard Office with cash or a credit card.

Replacing a lost PacificCard

If your student's ID card is lost or stolen, your student should take immediate action to deactivate their card by logging into the PacificCard website and choosing the Lost/Stolen Card link and then pressing the deactivate button. If they subsequently find their card or have it returned to them prior to a replacement card being issued, they can reactivate their card with the same action.

Students who need a replacement card can visit the front desk of the DeRosa University Center and pay a nominal fee by credit card. If they have deactivated their account online, they will need to log in and reactivate their account once they receive their replacement card.

Pacific Technology

Pacific Student Systems These are the systems most frequently used by students to navigate life on campus:

- **MyPacific** The primary portal for almost everything that students access regularly.
- Canvas Pacific's online system for teaching and learning, where students and professors upload course materials and conduct discussions.
- StarRez On-campus housing portal, including roommate assignments.
- Pacific Health Services Portal Where students can submit immunization records, make appointments, and communicate with resources.
- Advise Accessed through MyPacific, Advise is a communication pathway that gives students centralized access to advisers, instructors and other support resources.

MyPacific Portal MyPacific is the destination for everything from signing up for classes to receiving important campus communications to completing time sheets for campus employment

and much more. New students accessing MyPacific will see resources for getting oriented to campus. As students continue their tenure, their MyPacific dashboard adjusts with announcements and resources relevant to their program and interests. Students can customize the portal for what they use most often, as well as join campus groups.

MyPacific is accessible at my.pacific. edu and via mobile app, through the Google Play Store and Apple App Store. Search for "MyPacific."

Pacific Technology HelpDesk

The Pacific Technology HelpDesk provides technology assistance through its online portal, technology.pacific.edu. Students may also visit one of the walkup campus service desk locations where they can get assistance with their technology needs. For walk-up locations, access to the technology portal and additional support, contact information is available through MyPacific.

Wireless Access Secure wireless access is available for students in all university buildings. When on campus, students connect to the PacificNet wireless network. A student's guests can use Pacific Guest Wi-Fi for unauthenticated wireless network. The guest network is not intended for use by students. Students can register their gaming consoles, smart TVs or other network attached devices on the PacDeviceReg wireless network within residence halls.

Pacific Print All students can access Pacific Print Stations via print. pacific.edu for their printing, copying or scanning needs by using their PacificCard. Pacific Print Stations are available at centralized locations on all three campuses, allowing students the flexibility to print anywhere using their PacificCards. The centralized service also provides sustainable printing options through devices that are energy efficient.

Software at Pacific Pacific provides enrolled students access to many software applications at discounted prices, including some at no cost, such as Microsoft Office 365. Lists of available software and services, including discipline-specific tools, can be seen in MyPacific.



Getting Around

Tiger Transportation

Pacific offers options for visitors, commuters and residential students who want to utilize cleaner, more affordable transportation modes. Using electric and smart commuter options supports Pacific's goal of reducing carbon emissions and helps to improve local air quality.



Scan for more information about Tiger Transportation Public Transportation Stockton is served by San Joaquin RTD (Regional Transit District) buses, which offer affordable routes throughout the city. As a Pacific student, you can access a monthly RTD bus pass for just \$10 using your student ID. This discounted pass makes it easy to commute around town. Use the Token Transit app to purchase fares, plan routes and track buses in real time.

For intercity travel, the Stockton ACE (Altamont Corridor Express) and Amtrak stations provide train service to destinations such as San Jose, Sacramento and the Bay Area.

Rideshare Apps and Car Rentals

Uber and Lyft are widely available throughout Stockton and at nearby airports. If you need a car temporarily, consider Zipcar, a car-sharing service with vehicles located on campus. Students 18 years and older can reserve cars by the hour or day. Traditional car rental agencies are also an option, but most

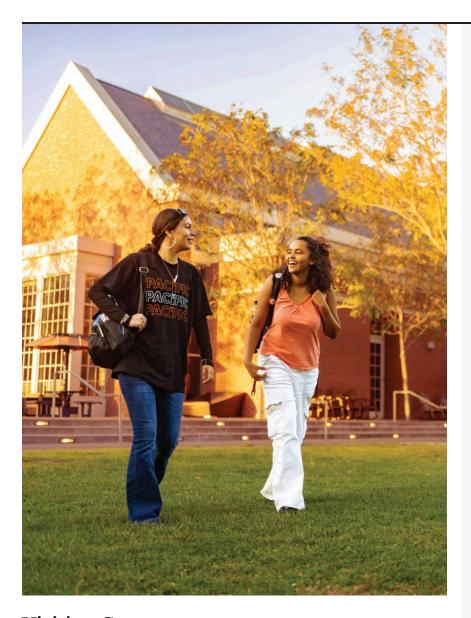
require renters to be at least 21 and have a credit card.

Tiger Shuttle Pacific offers a free weekly shuttle service to local shopping centers, such as Target, Safeway and Trader Joe's. This service is available to all students and is a convenient option for running errands without a car. The shuttle schedule and sign-up information can be found at pacific.edu/tiger-transportation.

Biking and Walking in Stockton

Pacific's campus is highly walkable, and many nearby neighborhoods, restaurants and shops can be accessed on foot or by bike. The university has bike racks across campus and local bike shops nearby.

Students also have access to Pacific's Bike Share program, which allows them to borrow a bike at no cost. It's an easy and eco-friendly way to get around campus or explore the surrounding area. Bikes are available at designated pickup/drop-off locations.



Visiting Campus

Come visit California's first and oldest university and see why Pacific has been named one of the most beautiful college campuses in the nation. Whether you are visiting for the day or taking a long weekend to explore the area, we are excited to host you and share how you can Join the Roar!

Parking

Visitors to the campus between 8a.m. and 5p.m. weekdays must purchase a temporary parking permit for their vehicle through the Passport Parking app. Visitors can find an open parking spot in "A", "B", or "C" lots. Posted signage will indicate these mobile payment zones and how to purchase hourly parking.

Free parking for prospective students and their families may be arranged through the Office of Admission on campus or through the Welcome Center located at the base of Burns Tower.

Electric Vehicle Charging is available in select parking lots throughout the Stockton Campus.

Where to Stay

Stockton offers a variety of lodging accommodations for families and guests coming to visit their student. Several hotels near campus provide easy access for guests, with some offering special discounts for University of the Pacific families and friends.

Hilton Stockton

2323 Grand Canal Blvd Stockton, CA 95207 209. 957.9090 1.7 miles from campus

Residence Inn by Marriott Stockton

3240 W March Ln Stockton, CA 95219 209.472.9800 3 miles from campus

Courtyard by Marriott Stockton

3252 W March Ln Stockton, CA 95219 209.472.9700 3 miles from campus

University Plaza Waterfront Hotel

110 W Fremont St Stockton, CA 95202 209.944.1140 3.5 miles from campus

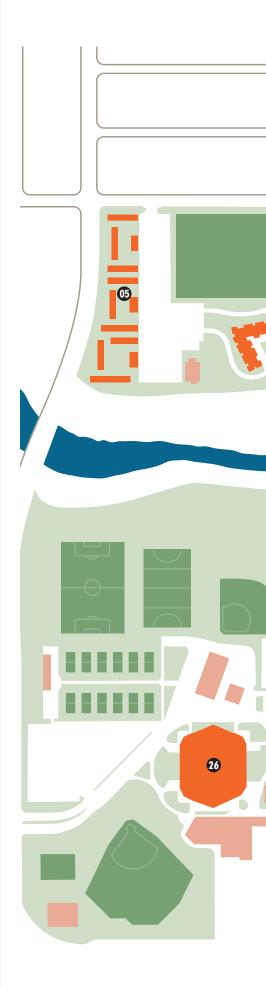


SECTION 09

Campus Map

- 1 Thomas J. Long School of Pharmacy
 Long Memorial Hall
- 1 School of Health Sciences
 - · Chan Family Health Sciences Learning Center and Clinics Building
- **@** Cowell Wellness Center (2nd Floor)
 - · Public Safety (1st floor)
 - · CAPS(2nd Floor)
- **63** Mail Room
 - · Duplication Services (On-campus Printers)
- **4** Calaveras Hall
 - · Cafe 1851
- **(15)** University Townhouses
- **100** DeRosa University Center
 - · SLIC Offices
 - \cdot The Marketplace
 - $\cdot \, \text{The Lair}$
 - \cdot The River Room
 - · FujiSan Sushi
 - · University Bookstore
- Traternity Circle
- **18** Baun Fitness Center
- **100** Hand Hall
 - · Division of Student Life Offices
- 10 Grace Covell Hall
- **11** Morris Chapel
- 12 McCaffrey Center
 - · CARE Managers Offices
 - · Career Services Center
 - · Center for Identity and Inclusion
 - · First Gen Hub
 - · The Grove (Gocery Store)
 - · Janet Leigh Theatre

- (3) Eberhardt School of Business
 - · Weber Hall
- **14** Finance Center
- (5) Anderson Hall
 - · PacificCard Office
 - · Presidents' Room
- 16 Knoles Hall
 - · Admissions
 - · Financial Aid
 - \cdot Registrar
- 17 Burns Tower
- 18 The Quads
- 1 Raymond Lodge
 - · ASUOP Offices
- **20** College of the Pacific
 - · Wendell Phillips Center
- 2 School of Engineering and Computer Science
 - · John T. Chambers Technology Center
- 22 William Knox Holt Memorial Library
 - ·Starbucks
 - · Student Academic Support Services Hub
 - $\cdot \ Pacific \ Global$
- 23 Conservatory of Music
 - \cdot Faye Spanos Concert Hall
- 24 Military and Veterans Student Center
- 25 Manor Hall
- **26** Alex G. Spanos Center
- 27 Vereschagin Alumni House
- **28** Benerd College
- 29 Robb Garden
- 30 Jeannette Powell Art Center





Parent and Family Guide | 35

SECTION 10

Resources

ACADEMICS

FINANCIAL AID

M-F | 8:30am-5pm | financialaid@pacific.edu | 209.946.2421

PACIFIC CARD

M-F | 8:30am-5pm | support@pacificcard.zendesk.com 209.946.2273

REGISTRAR

M-F | 8:30am-5pm | registrar@pacific.edu | 209.946.2135

STUDENT ACCOUNTS

M-F | 8:30am-5pm | studentaccounts@pacific.edu | 209.946.2517

STUDENT LIFE

ASSOCIATED STUDENTS UNIVERSITY OF THE PACIFIC

M-F | 9am-5pm | AsuopPresident@pacific.edu | 209.932.2807

BOOKSTORE

M-F | 9am-3pm | PacificStockton@bkstr.com | 209.460.3875

PUBLIC SAFETY

Dispatch@pacific.edu | Emergency: 209.946.3911 Non-Emergency (24/7): 209.946.2537

RELIGIOUS AND SPIRITUAL LIFE

M-F | 8:30am-5pm | ReligiousLife@pacific.edu | 209.946.2538

RESIDENTIAL LIFE AND HOUSING

M-F | 8am-5pm | iamhome@pacific.edu | 209.946.2331

STUDENT CONDUCT

M-F | 8:30am-5pm | studentconduct@pacific.edu 209.946.3937

STUDENT LEADERSHIP AND INVOLVEMENT CENTER (SLIC)

M-F | 9am-5pm | slic@pacific.edu | 209.932.3654

HEALTH AND WELLNESS

COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

M-F | 8am-5pm | caps@pacific.edu | 209.946.2315x2

STUDENT HEALTH SERVICES

M-F | 8am-5pm | studenthealthservices@pacific.edu 209.946.2315

STUDENT ASSISTANCE

CARE MANAGERS

M-F | 8:30am-5pm | caremanagers@pacific.edu | 209.946.2177 By appointment only

CAREER SERVICES CENTER

M-F | 8:30am-5pm | careerservices@pacific.edu | 209.946.2361

CENTER FOR IDENTITY AND INCLUSION

8:30am-5pm | thecenter@pacific.edu | 209.946.7707 LGBTQ+ Resource Center, Native American Student Services, Black Student Success, El Centro, and Asian & Pacific Islander and Desi Student Services Center

DEROSA UNIVERSITY CENTER

MON-TH: 7am-Midnight | F: 7am-1am SAT: 8am-1am | SUN: 8am-1am | 209.932.3743

GENERAL ACADEMIC TUTORING CENTER

M-TH: 9am-8pm | F: 9am-5pm | SUN: 3-8pm hub@pacific.edu | 209.946.2437

MILITARY AND VETERAN STUDENT CENTER

M-F | 8:30am-5pm | srapada@pacific.edu | 209.641.8421

PACIFIC RECREATION

Baun Fitness Center: M-TH: 6am-11:30 pm | F: 6am-9pm

SAT: 10am-8pm | SUN: 10am-10pm **Rock Tower:** T-TH: 4:30-8:30pm

Open Rec JI Gym: SUN-TH: 6:30-11 pm | F-SAT: 6:30-10pm

Open Rec Main Gym: T and THURS: Noon-2pm

PACIFIC TECHNOLOGY HELPDESK

M-F | 8am-5pm | HelpDesk@pacific.edu | 209.946.7400 <u>Afterhours available 24/7 via phone</u>

SERVICES FOR STUDENTS WITH DISABILITIES

M-F | 8am-5pm | ssd@pacific.edu | 209.946.3221

THE MAIL ROOM

M-F | 8am-4:55pm | mailroom@pacific.edu | 209.946.2250

WRITING CENTER

M-F | 9am-5pm | writingcenter@pacific.edu | 209.932.2969

WILLIAM KNOX HOLT MEMORIAL LIBRARY

M-F | 8:30am-5pm | library@pacific.edu | 209.946.2431

VOLUNTEER CENTER

M-F | 8:30am-5pm | volunteercenter@pacific.edu | 209.946.2384

TITLE IX OFFICE

M-F | 8:30am-5pm | titleix@pacific.edu | 209.946.7770



UNIVERSITY OF THE PACIFIC

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